



Frequently Asked Questions

What is the eScrip program?

Introduced by Electronic Scrip Inc. (ESI), the eScrip program is a fundraising program that allows participating merchants to contribute a percentage of your grocery loyalty cards, credit card, and debit/ATM card purchases to the school or organization of your choice. (See eScrip merchant list for participating merchants and cards accepted by each merchant.) The eScrip program brings an unprecedented ease of use and many other advantages to fundraising programs — it's the best vehicle for simple, year-round fundraising. The eScrip program streamlines the whole fundraising process and puts everyone — the organization, the kids, their parents, and the community — in the winner's circle.

How does the eScrip program work?

- Supporters register any or all of their credit cards, such as Macy's, Office Max or even VISA, American Express for use in the program. Debit cards may also be registered.
- Participating national, regional and local merchants will make contributions to enrolled organizations, based on purchases made by supporters, who use their registered credit cards. The eScrip program will continually contract new merchants.
- By using these registered cards at participating merchants, supporters generate donations based on a percentage of purchases as determined by each merchant or service provider. Registration of cards does not affect such things as rewards or mileage programs, nor does it add to the cost of items purchased.
- Every month the enrolled organizations receive all merchant contributions made on behalf of all participants. A summarized report listing supporters, merchants, and contributions amounts are available online.

Can I have family members register their cards?

Yes, our merchants include participants from across the United States. You simply send a registration form to extended family/friends for their participation with the eScrip program. You may either register online or download registration forms from our web site.

Can I enroll my spouse's card under my name?

Yes you can. You may list all household family cards under one supporter ID. If both spouses have the same credit card number, you only need to list it once. If they have different card numbers, list all card numbers in the database.

How will I know how much I have contributed using the eScrip program?

Monthly statements are available online by accessing www.escrip.com and clicking on *My eScrip*. Your organization

will also receive a consolidated report showing the amount contributed in your name. Reports online are available for both group coordinators and supporters of the program.

Why isn't my password accepted when I try to "sign on" to My eScrip?

Passwords are case sensitive. Make sure your CAPS LOCK key is properly set. Additionally, passwords must not contain any spaces or special characters. Double check to make sure that you entered your password and username correctly. Plus, it takes 48 hours from the time you signed up before you are able to sign on. If you are experiencing difficulties send email to supporters@escrip.com.

Is it safe to be giving our credit card numbers out in this way?

ESI has contracted with a national processor who provides state-of-the-art technology for administration of the eScrip program. ESI's process involves flagging these card numbers for program use. The participating retailers provide the processor with the purchase information so a donation amount can be applied. ESI's systems have met the strict requirements of the participating merchants in the area of security, safety and confidentiality. For additional information read our privacy policy.

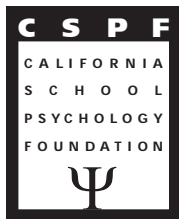
What about privacy and security of my personal information?

ESI places a tremendous value on the relationships it has with eScrip program participants across the country. Safeguarding personal information is one of our highest commitments. ESI will not license, sell, exchange or distribute any specific information about its eScrip participants to any third parties who are not directly involved in the eScrip program. By participating in the eScrip program, you are authorizing ESI to use information relating to your registered card transactions for the limited purposes of processing rebates to your designated organization and providing cumulative reports to your organization. No purchase details are given to ESI for the eScrip program. For additional information read our privacy policy.

The eScrip program uses state-of-the art technology for customer support and administration. These systems have met strict requirements, in the areas of security and safety, of participating merchants and processors. (See eScrip program terms and conditions on the card registration forms for specific details.)

How do I know this is a legitimate program?

ESI is a registered corporation in the state of California. The best reference we can put forward is the caliber of retailers that ESI is enrolling on the program. These retailers are entrusting ESI to run a quality, safe, and very visible program using their names and their donations.



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